

25 August 2021

The Grievance Redressal Cell and Women's Cell is a very important and crucial committee.. The objective of the Cell is 'to maintain congenial working and learning environment for women employees, all students, female students specifically, and all stakeholders in general.

A chairperson, a convener and four members constitute the Grievance Cell. Meetings are held to discuss the terms of reference for the Cell, modalities of operation and other related matters. In the meeting it was unanimously declared that the Cell should go beyond its brief of grievance redressal and play a more proactive role towards sensitization of the Chetana's Institute of Management & Research community towards gender issues in order to provide a congenial working and learning environment to its women employees and female students respectively.

It was decided that this objective would be achieved through organization of seminars and workshops on issues related to women's legal rights, health and empowerment. A detailed policy on Prevention of Sexual Harassment-is uploaded in the website for ready reference.

The Institute has a Grievance Redressal Cell constituted with student members, Faculty members and Staff members and Ombudsman, for Student Grievance Redressal Cell.

For Faculty and Staff, the Grievance Redressal Cell is constituted by the Faculty and Staff

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The GRC follows the principles of natural justice while considering the grievance. The complaint is sent to:

student.grievances@cimr.in .(For Students)

grievance@cimr.in (for General)

(1) The Committee first receives the grievance, either by email or a written complaint. The Committee then tries to amicably handle the situation and resolve the issue.

(2) In case of any other complicated case, it is referred to the senior management team, that consists of CEO, Director, Program Chairs and Admin staff.

